





# Care Resources

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## Contents

This handbook of regional care resources was created to help guide families and caregivers toward services available in our community to assist in navigating the maze of aging, long-term care, and end-of-life care.

If you need further assistance specific to your circumstances, please do not hesitate to contact our office for a new client consultation.

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## To sign up for The Sketchley Law Firm's Newsletter and access our Elder Law Issues blog, please visit <u>www.sketchleylaw.com</u>

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## Definitions

#### Adult Day Service/Adult Day Care

Adult day care centers provide programs and services for adults who need a protective setting during the day. An adult day care center can be a freestanding program or services can be offered through a nursing home, assisted living facility, or hospital. The basic services include, but are not limited to: social activities, self-care training, nutritional meals, a place to rest, and respite care. Adult day care centers are licensed and surveyed by the State of Florida. (From www.floridahealthfinder.gov)

#### **Advance Directive**

General term used to describe those documents that provide instructions to caregivers and professionals, and provide a legal means for your business to be carried out and decisions to be made for you in the event of your incapacity. See Tools for Families & Caregivers at the end of this guide for more information on types of Advance Directives.

#### Assisted Living Facility (ALF)

Assisted living facilities (ALF) provide full-time living arrangements in the least restrictive and most home-like setting. The basic services include, but are not limited to: housing and nutritional meals; help with the activities of daily living, like bathing, dressing, eating, walking, physical transfer, giving medications or helping residents give themselves medications; arrange for health care services; provide or arrange for transportation to health care services; health monitoring; respite care; and social activities. Assisted living facilities are licensed and surveyed by the State of Florida. (*from www.floridahealthfinder.gov*)

## Definitions, cont.

#### **Elder Law**

A holistic approach that addresses the legal issues involving elders and individuals with special needs and their families. Elder law integrates legal solutions with social, medical and long term care structures to assist clients in maintaining the highest quality of life, dignity, and autonomy possible given an individual's circumstances.

#### **Geriatric Care Manager**

Geriatric Care Managers help individuals, families, and caregivers adjust and cope with the challenges of aging or disability. They typically have prior training in nursing, social work, gerontology, or other health service areas. Usually, a care plan is prepared after a comprehensive assessment has taken place, and is monitored and modified as needed. Geriatric Care Managers can assist in finding housing, home care services, nutritional services, assistance with activities of daily living, and social programs.

#### **Guardianship (Chapter 744 Florida Statutes)**

An extraordinary legal procedure in which a court appoints someone to assist a ward in the event of the ward's incapacity. A guardianship is usually instituted because there are no other advance directives in place and/or available.

#### Home Health Agency

Agencies which provide services to patients in private homes, assisted living facilities, and adult family care homes. Some of the services include nursing care; physical, occupational, respiratory, and speech therapy; home health aides; homemaker and companions; and medical equipment and supplies. Along with services in the home, an agency can also provide staffing services in nursing homes and hospitals. Home health agencies are licensed and surveyed by the State of Florida. (from www.floridahealthfinder.gov)

## Definitions, cont.

#### **Homemaker and Companion Services**

Companies which provide housekeeping, prepare and serve meals, help with shopping, routine household chores, companionship in the client's home, and can take the client to appointments and other outings. By law, homemakers and companions may not provide hands-on personal care, such as help with bathing, and cannot give medications. Homemaker and companion agencies are registered by the State of Florida. However, individuals who work on their own, with no other workers helping them are not required to be registered. (from www.floridahealthfinder.gov)

#### Medicaid

A joint federal and state program that helps with medical costs for some people with limited income and resources. Medicaid programs vary from state to state, but most health care costs are covered if you qualify for both Medicare and Medicaid. (from www.medicare.gov)

#### Medicare

The federal health insurance program for people who are 65 or older, certain younger people with disabilities, and people with End-Stage Renal Disease (permanent kidney failure requiring dialysis or a transplant, sometimes called ESRD). (from www.medicare.gov)

#### Hospice

Services in a patient's residence or in a hospice facility for patients with a diagnosis of a terminal illness. They provide a coordinated program of professional services, including pain management and counseling for patients; nursing, physician, therapy, and social work services; counseling and support for family members and friends of the patient; and other support services. Hospices are licensed and surveyed by the State of Florida. *(from www.floridahealthfinder.gov)* 

## Definitions, cont.

#### **Probate (Chapter 765 Florida Statutes)**

The legal process whereby the validity of a decedent's Will is proven in a court and accepted as a valid public document that is the true last testament of the deceased. The formal administration of a probate estate in Florida involves admission of the Will and court appointment and oversight of a personal representative (a/k/a executor) during administration of the estate as determined by the Will or by Florida Statutes, if no Will exists.

#### **Senior Apartment**

Senior apartments or independent living communities are general terms for any housing arrangement designed exclusively for seniors. Also included are retirement communities, and retirement homes. These may be apartment complexes, condominiums, or even free-standing homes. Senior housing under HUD regulations generally serves residents age 55 or over.

#### Skilled Nursing Facility (SNF)/Nursing Home

A nursing home provides nursing, personal, custodial, and rehabilitative care. Nursing homes, sometimes called skilled nursing facilities, are freestanding, which means they are not part of a hospital. Nursing homes are licensed and surveyed by the State of Florida. (from www.floridahealthfinder.gov)

#### Home Health & Homemaker/Companion Care Services

#### Tallahassee

Amedisy's Home Health of Tallahassee 2623 Centennial Blvd, Suite 201 Tallahassee, FL 32308 (850) 553-9201 <u>http://amedisys.com</u>

> Capital Home Health Corp 2424 E. Plaza Drive, Unit 1 Tallahassee, FL 32308 (850) 553-4002 <u>https://www.mychhc.com/</u>

Encompass Health Home Health 2510 Miccosukee Road, Suite 110 Tallahassee, FL 32308 (850) 391-4754 https://encompasshealth.com/

Heaven Sent Elderly Care Services 3646 Shamrock West, Suite 1 Tallahassee, FL 32309 (850) 999-6527

Hopewell In-Home Senior Care 2121 Killarney Way, Ste. H Tallahassee, FL 32309 (850) 386-5552 www.hopewellcare.com Barnes Healthcare of Florida 2524 Cathay Court Tallahassee, FL 32308 (850) 894-4480 https://www.barneshc.com/

Caring Connections Senior Care 3019 N. Shannon Lakes Drive, Suite 204 Tallahassee, FL 32309 (850) 354-5336 <u>www.caringconnectionsllc.com</u>

Healing by Nature Senior Care 3325 Thomasville Road, Suite A Tallahassee, FL 32308 (850) 296-5662 https://myhealingbynature.com/

Home Instead Senior Care 2477 Tim Gamble Place, Suite 101 Tallahassee, FL 32308 (850) 297-1897 <u>https://www.homeinstead.com</u> Interim Home Health Care 1962-B Village Green Way Tallahassee, FL 32308 (850) 422-2044 https://www.interimhealthcare.com/

#### Home Health & Homemaker/Companion Care Services, cont.

#### Tallahassee

Visiting Angels 2121-G Killearny Way Tallahassee, FL 32309 (850) 273-4014 <u>Visitingangels.com</u> Enhabit Home Health 2510 Miccosukee Road, Suite 110 Tallahassee, FL 32308 (850) 391-4754 <u>Ehab.com</u> Love and Concern Home Care, LLC 1114 Thomasville Road, G Tallahassee, FL 32303

(850) 739-9103

Affinity Home Care Agency 1584 Metropolitan Blvd, Suite 101 Tallahassee, FL 32308 (850) 713-83725 <u>Affinityhomecareagency.org</u> CenterWell Home Health 1709 Hermitage Blvd, #102 Tallahassee, FL 32308 (850) 878-2191 <u>Centerwellhomehealth.com</u>

Evergreen Home Health Care, Inc. 242 E. 6<sup>th</sup> Avenue Tallahassee, FL 32303 (850) 878-7746

Ability Healthcare, LLC 325 John Knox Road, Suite D108 Tallahassee, FL 32303 (850) 9002-5965 <u>Abilityhealthcarellc.com</u> Home Health & Homemaker/Companion Care Services, cont.

Crawfordville

NHC Homecare 3295 Crawfordville Hwy, Unit B, Crawfordville, FL 32327 (850) 926-7044 <u>https://nhccare.com/</u>

Heart to Heart in Home Senior Care, LLC. 103 Rehwinkel Rd. Crawfordville, FL 32327 (850) 408-2063 <u>http://hearttoheartseniorcare.com/</u> Assurance & Quality Companion Services, LLC P.O. Box 741 Woodville, FL 32362 (850) 742-7171 <u>Assurancequalitysvcs.com</u> Wakulla County Senior Citizens 33 Michael Dr. Crawfordville, FL 32327 (850) 926-7146 www.wakullaseniorcitizens.com

Care About You 12 Richardson Road Crawfordville, FL 32327 <u>Careaboutyouhomecare.square.site</u>

#### Quincy

NHC Homecare 860 Strong Road Quincy, FL 32351 (850) 627-6374 <u>https://nhccare.com/</u> B.I.C. Homemaker and Companion, LLC 295 Armstead Road Quincy, FL 32351 Allen and Angels Helping Hands, LLC 1015 Spring Meadows Road Quincy, FL 32351 (850) 270-2726

Caring Hands Companions, LLC. 208 Cheeseborough Ave. Quincy, FL 32351 (850) 518-4484 http://www.caringhandllc.com/

Destined Connections Homecare Services, LLC 1436 Bristol Hwy Quincy, FL 32352 (407) 549-6497

(850)559-2807

Gift of Giving 925 Arlington Circle Quincy, FL 32351 (850) 321-6343

Loving Care at Home, LLC. 1804 MLK Jr. Blvd. Quincy, FL 32351 (850) 933-4058 LEGACY OF GREATNESS AGENCY LLC 33870 Blue Star Hwy, Ap 607 Midway, FL 32343 (850) 815-6749

#### Perry

Compassionate Adult Care Services 511 Pitman Carter Rd. Perry, FL 32347 (850) 672-0952 Integrity Supports & Services 102 El Rancho Dr. Perry, FL 32347 (850) 838-5792 Nature Coast Health Care 513 N. Byron Butler Pkwy Perry, Florida 32347 (850) 584-4313 Medisupport Services 1046 E. Brandon Blvd, Brandon, Florida 33511 (813) 461-1624

#### Home Health & Homemaker/Companion Care Services, cont.

#### Carrabelle

NHC Homecare 1617 W. Highway 98, Ste. E Carrabelle, FL 32322 (850) 697-2400 <u>www.nhccare.com</u>

#### Blountstown

Calhoun County Senior Citizens Association, INC. 16859 NE. Cayson St. Blountstown, FL 32424 (850) 674-4163 <u>http://calhouncountyseniors.org/</u>

Blountstown Health & Rehab Center 16690 Chipola Rd, Blountstown, FL 32424 (850) 674-4311 <u>https://blountstownhealthandrehab.com/</u>

Encompass Home Health of Florida 20452 Central Avenue W. Blountstown, FL 32424 (850) 674-5455 https://www.encompasshealth.com/

#### Home Health & Homemaker/Companion Care Services, cont.

#### Live Oak

Advent Christian Village Home Care 23740 Park Center Drive Live Oak, FL 32060 (386) 658-5460 https://www.acvillage.net/healthservices/home-care/ Suwannee River Economic Council, Inc. 1171 Nobles Ferry Dr. Bldg 2 Live Oak, FL 32064 (386) 362-4115 http://srecinc.org/ Southern Loving Care 106 White Avenue S.E., B2 LIVE OAK, FLORIDA 32064 (386) 330-0213

Family Life Care 406 South Ohio Avenue Live Oak, FL 32064 (386) 364-5515 www.familylifecare.com

CenterWell Home Health 712 Ohio Avenue Live Oak, FL 32064 (386) 364-4593

Holding Hands Home Care 2231 Mel Margo Avenue Live Oak, FL 32064 (352) 575-3648

#### Home Health & Homemaker/Companion Care Services, cont.

#### Marianna

By Your Side Home Care Service, LLC 3026 Auction Drive Marianna, FL 32448 (850) 372-4883 https://www.byyoursidehomecareservi ce.com/

> CenterWell Home Health 2491 Commercial Park Drive Marianna, FL 32448 (850) 526-1932 <u>Centerwellhomehealth.com</u> Jackson County Senior Citizens 5400 Cliff Street Graceville, FL 32440 (8502) 263-4650 <u>Jacksonseniors.org</u> NHC Homecare 2871 FL-166 Marianna, FL 32446 (850) 638-8118 Nhccare.com

By Your Side Home Care Service, LLC 3062 Auction Drive Marianna, FL 32448 (850) 372-4883 Byyoursidehomecareservices.com Dot's Caring Hands 2587 Heavenly Drive Marianna, FL 32466 (850) 482-1781

Interim Health Care of Marianna 2306 5<sup>th</sup> Avenue Marianna, FL 32446 (850) 482-2770 Interimhealthcare.com/mariannafl

Quality Care Services of NW FL, LLC 2914 Green Street Marianna, FL 32446 (850) 482-2770

Covenant Care 4540 Lafayette Street, Suite G Marianna, FL 32446 (850) 317-8580

#### Home Health & Homemaker/Companion Care Services, cont. Panama City

Covenant Home Health 3109 Minnesota Avenue, Suite 150 Panama City Beach, FL 32405 (850) 758-3040

CenterWell Home Health 1013 Beck Ave. Panama City, FL 32401 (850) 769-3398 www.centerwellhomehealth.com

NHC Homecare 12234 Panama City Beach Parkway, Suite A3 Panama City Beach, FL 32405 (850) 769-5256 www.nhccare.com

Tender Touch Health Care Services 217 E. 23<sup>rd</sup> Street, Ste. E Panama City, FL 32405 (850) 913-1500 www.tendertouchhomehealth.com

> Crescent Healthcare, Inc. 1352 W 15th Street, Ste. 8 Panama City, FL 32401 (850) 873-6888

Interim Healthcare of NW Florida 2679 Jenks Avenue Panama City, FL 32405 (850)747-0080 www.interimhealthcare.com

Medical Services of NW. Florida Inc. 2639 C Lisenby Ave. Panama City, FL 32405 (850) 233-3384 <u>Medicalservicesflorida.com</u>

> CareMinders Home Care 330 w. 23<sup>rd</sup> Street, F Panama City, FL 32405 (402) 932-2211 <u>Caremindersnebraska.com</u>

Visiting Angels of the Emerald Coast 2101 Northside Dr. Ste. 304 Panama City, FL 32405 (850) 215-3300

http://www.visitingangels.com/panama

#### <u>citys</u>

Enhabit Home Health of Florida 4001 W 23<sup>Rd</sup> St STE C Panama City, FL 32405 (850) 522-4211 http://www.ehab.com/ 1<sup>st</sup> Choice Home Health 8019 Front Beach Road Panama City Beach, FL 32407 (850) 588-4500 All Ways Caring Homecare 2683 Jenks Ave. Panama City, FL 32405 (850) 629-7072 http://www.alwayscaring.com/

Aveanna Healthcare 803 Jenks Ave, Suite 6 Panama City, FL 32401 (850) 387-7685 <u>http://www.aveanna.com/</u> Brightstar Care of Bay County 1138 Harrison Ave. Panama City, FL 32404 (850) 238-3270 <u>https://www.brightstarcare.com/bay-</u> <u>county</u>

Lisenby Home Care, Inc 412 N. Cove Blvd Panama City, FL 32401 (850) 769-0440 Senior Helpers Of Panama City 1038 Jenks Ave. Panama City, FL 32405 (850) 215-1793 https://www.seniorhelpers.com/

Omni Home Care 2211 St. Andrews Blvd Panama City, FL 32405 (850) 215-4061 <u>Lhcgroup.com</u> Care South Health System, Inc 239 Southwood Street Panama City, FL 32405 (850) 522-4211 Care Resources ©2023 The Sketchley Law Firm, P.A.

> Comfort Keepers of Panama City, Florida 2617 BW 23<sup>rd</sup> Street Panama City, FL 32405 <u>Comfortkeepers.com</u>

> > Coastal Community Care (850) 852-1058 <u>Coastal-community-</u> <u>care.business.site</u>

Purest Hearts Home Care, LLC 2904 E. Hwy 98 Panama City, FL 32401 (850) 358-7491

Compassionate Love Home Care 4408 Delwood Lane, Suite 5 Panama City Beach, FL 32408 (850) 628-8438 Compassionatelovehomecare.com

Home Health & Homemaker/Companion Care Services, cont.

#### Monticello

Jefferson Senior Citizen Center, Inc. 1155 N. Jefferson St. Monticello, FL 32344 (850) 342-0242

Archbold Home Health Services 555 North Jefferson Street Monticello, FL 32344 (850) 997-4030 Lakay's Helping Hands Companion Caregiver Services, LLC. 1425 Florida Ave. Monticello, FL 32344 (850) 694-2604 Lakayshelpinghands.com

## **Senior Apartments**

Allegro Heritage Oaks 4501 W. Shannon Lakes Drive Tallahassee, FL 32309 (850) 273-4579 www.allegroliving.com

Jamestown Woods 3150 Windsong Drive Tallahassee, FL 32308 (850) 386-3006 www.jamestownwoods.com

Cherry Laurel 1009 Concord Road Tallahassee, FL 32308 (850) 391-7285 www.prioritylc.com

Kenwood Place 410 Junco Ct. Tallahassee, FL 32304 (850) 580-0151 https://kenwoodplaceapt.com/

Lake Ella Manor 1433 N. Adams Street Tallahassee, FL 32303 (850) 224-1341 www.rhf.org/location/lake-ella-manor

**Mulligan Park Gracious Retirement Living** 1800 Hermitage Blvd Tallahassee, FL 32308 https://seniorlivinginstyle.com/mulligan

-park/

Westminster Gardens

**Red Hills Village Retirement Resort** 5103 Cold Harbor Dr Tallahassee, FL 32312 (850)629-0451

301 E. Carolina Street Tallahassee, FL 32301 (850) 224-8021

https://rlcommunities.com/florida/red- http://www.westminstercommunitiesfl. hills-village-retirement/

org/westminster-gardens

## Senior Apartments, cont.

Westminster Oaks 4449 Meandering Way Tallahassee, FL 32308 (850) 878-1136 <u>www.westministerretirement.com</u>

Canterfield of Tallahassee 208 E. Tharpe Street Tallahassee, FL 32303 (850) 900-5500 Canterfieldseniorliving.com

Brookdale Senior Living 1780 Hermitage Blvd Tallahassee, FL 32308 (850) 422-3397 <u>Brookdale.com</u> Bethel Towers 324 North Martin Luther King Blvd Tallahassee, FL 32301 <u>Betheltally.org</u>

Miracle Village Independent Living, Inc. 1208 Birmingham Street Tallahassee, FL 32304 (850) 222-0561 <u>Miraclevillageinc.org</u> Tapestry Senior Living 2516 West Lakeshore Drive Tallahassee, FL 32312 (850) 536-8600 <u>Tapestrysenior.com</u>

The Grove at Canopy 2601 Crestline Road Tallahassee, FL 32308 (850) 558-4910 Sterlingliving.com/luxurysenior-livingcommunities/the-grove-at-canopy **Brookstone Senior Apartments** 3373 Apalachee Parkway Tallahassee, FL 32311 (850) 877-1190 Brookstonesenior.com Woodmont Senior Living 3207 N. Monroe Street Tallahassee, FL 32303 (850) 662-6322 Woodmontseniorliving.com

## **Adult Day Services**

Elder Day Stay 2518 W. Tennessee Street Tallahassee, FL 32304 (850) 921-5554 <u>https://eldercarebigbend.org/</u> Wisdom Adult Day Care Services 1747 Florida-Georgia Highway Havana, FL 32333 (850) 688-2900 <u>http://wisdomadultdaycare.com</u>

# **Assisted Living Facilities**

#### Tallahassee

Allegro Heritage Oaks 4501 W. Shannon Lakes Drive Tallahassee, FL 32309 (850) 668-4004 www.allegroliving.com

Brookdale Centre Pointe Boulevard 1980 Centre Pointe Boulevard Tallahassee, FL 32308 (850) 309-7500 https://www.brookdale.com/en.html

Canterfield of Tallahassee 208 E. Tharpe St. Tallahassee, FL 32303 (850) 631-2393 www.canterfieldoftallahassee.com/ Azalea Gardens Assisted Living 2724 Ox Bottom Rd. Tallahassee, FL 32312 (850) 668-0509 www.sunshineretirementliving.com

Brookdale Hermitage Boulevard 1780 Hermitage Blvd Tallahassee, FL 32308 (850) 422-3397 https://www.brookdale.com/en.html

Capital Square Tallahassee 1060 Clarity Pointe Tallahassee, Florida 32308 (850) 219-2900 https://www.rui.net/capital-square-at-

<u>tallahassee</u>

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> HarborChase of Tallahassee 100 John Knox Road Tallahassee, FL 32303 (850) 531-0404 www.harborchase.com

La Grande Belle Estates 5898 Orchard Pond Road Tallahassee, FL 32303 (786) 200-8897

St. Augustine Plantation 2507 Old St. Augustine Road, Tallahassee, FL 32301 (850) 309-1982 http://www.staugustineplantation.com

Tapestry Senior Living of Tallahassee 2516 W. Lakeshore Drive Tallahassee, FL 32303 (850) 536-8600 <u>www.tapestrysenior.com</u> L & L Assisted Living Community 4211 Chaires Cross Road Tallahassee, FL 32317 (850) 629-5635

Linda's Assisted Living Facility 2069 Dellwood Drive Tallahassee, FL 32303 (850) 980-7877

New Journeys Residential Home Care 6205 Velda Dairy Road Tallahassee, FL 32309 (850) 765-0873 Newjourneyshc.com

Tapestry Senior Living of Tallahassee 3080 Walden Rd. Tallahassee, FL 32317 (850) 688-1234 www.tapestrysenior.com/walden

The Grove at Canopy 2601 Crestline Rd. Tallahassee, FL 32308 (850) 219-2196 www.groveatcanopy.com Villas at Killearn Lakes 8213 Killearn Lake Terrace Tallahassee, FL 32312 (850) 391-1754 www.villasatkillearnlakes.com Westminster Oaks 4449 Meandering Way Tallahassee, FL 32308 (850) 878-1136 www.westministerretirement.com

Sodalis Tallahassee Assisted Living 2110 Fleischmann Road Tallahassee, FL 32308 (850) 553-9120 <u>Sodalissenior.com</u> Sunrise Community, Inc. 1830 Buford Court Tallahassee, FL 32308 (850) 922-5630

Sunrisegroup.org

Woodmont at Pacifica Senior Living 3207 North Monroe Street Tallahassee, FL 32303 (850) 562-4123 www.pacificawoodmont.com

Eternally Rich Assisted Living Facility 218 Daffodil Circle Tallahassee, FL 32305 (850) 990-2150 <u>Elderlycaretallahassee.com</u>

#### Live Oak

Advent Christian Village at Dowling Park 10680 Dowling Park Drive Live Oak, FL 32060 (386) 658-5291 <u>Acvillage.net</u>

# Assisted Living Facilities cont. Madison

Angels with a Divine Purpose, LLC. 240 SE. Stephens St. Madison, FL 32340 (850) 510-3080

Rosa's Caring Heart - Madison 587 S.W. Bunker Street Madison, FL 32340 (850) 973-1308

Stepping Stones Assisted Living Facility 183 SE Columbus Trail Madison, FL 32340 (850) 677-1673

#### Midway

Genesis Assisted Living Facility 324 Mine Rd, Midway, FL 32343 (850)284-6460

#### **Bristol**

Varnum's Rest Home 12167 N.W. Freeman Road Bristol, FL 32321 (850) 643-5155 Care Well, LLC 309 NE Marion Street Madison, FL 32340 (850) 973-2117

Trinity Community Living 308 SW Shelby Ave Madison, FL 32340 (850) 212-3491

## Assisted Living Facilities cont. Blountstown

**Rivertown Assisted Living** 16354 S.W. Chipola Road Blountstown, FL 32424 (850) 443-7445

**Rivertown Senior Care** 17112 Charlie Johns Street Blountstown, FL 32424 (850) 674-1090

#### Mayo

Homewood Lodge Assisted Living 430 S. E. Mill Street Mayo, FL 32066 (386) 294-2273 www.homewoodlodge.com

Oakridge Assisted Living 297 S.W. County Road 300 Mayo, FL 32066 (386) 294-5050

#### **Panama City**

**BeeHive Homes of Lynn Haven** 4621 Hilltop Lane Panama City, Florida 32405 (850) 940-7413 n-haven

Brookdale Panama City 2575 Harrison Avenue Panama City, FL 32405 (850) 872-8484 http://beehivehomes.com/location/lyn https://www.brookdale.com/en/comm unities/brookdale-panama-city.html

Charter Senior Living of Panama City 6012 Magnolia Beach Rd. Panama City, Florida 32408 (850) 200-0631 https://www.charterpanamacitybeach. com/

**Creative Living Centers** 521 E. Beach Dr. Panama City, Florida 32401 (850) 763-3655

Garden View ALF 526 N. Maryella Avenue Panama City, FL 32404 (850) 871-1611

Pruitt Health-Panama City 3212 Jenks Avenue Panama City, FL 32404 (850) 711-1521 Mathison Retirement Community 3637 W. Highway 390 Panama City, FL 32405 (850) 771-1590 <u>https://www.methodisthomes.org/</u> Senior Assisted Living 501 19<sup>th</sup> Street Panama City, FL 32405

(850) 270-8992

## Skilled Nursing Facilities (Nursing Homes) Tallahassee

Centre Pointe Health and Rehab Center 2255 Centerville Road Tallahassee, FL 32308 (850) 386-4054 <u>www.centrepointerehab.com</u>

Heritage Center at Tallahassee 3101 Ginger Drive Tallahassee, FL 32308 (850) 877-2177 <u>http://www.consulatehealthcare.com/</u> Tallahassee Living Center 1650 Phillips Road Tallahassee, FL 32308 (850) 942-9868 <u>Independencelc.com</u>

Miracle Hill Nursing & Rehab Center 1329 Abraham Street Tallahassee, FL 32304 (850) 224-8486 <u>https://www.miraclehillhealthcare.com/</u>

#### Crawfordville

Eden Springs Nursing and Rehab Center 4679 Crawfordville Hwy. Crawfordville, FL 32327 (850) 926-7181 www.edenspringsrehab.com

#### Skilled Nursing Facilities (Nursing Homes), cont

#### Monticello

Brynwood Center 1656 South Jefferson Street Monticello, FL 32344 (850) 997-1800 <u>https://brynwoodhrc.com/</u>

MONTICELLO CARE CENTER 1780 N JEFFERSON HWY Monticello, FL 32344 (850)997-2313

#### Quincy

Riverchase Health & Rehab Center 1017 Strong Road Quincy, FL 32351 (850) 875-3711 <u>https://riverchasehrc.com/</u>

#### Greenville

Greenville Care Center 13455 W. U.S. Hwy 90 Greenville, FL 32331 (850) 948-4601

#### Perry

Perry Oaks Healthcare 207 Marshall Drive Perry, FL 32347 (850) 584-6334 <u>Consulatehealthcare.com</u>

## Skilled Nursing Facilities (Nursing Homes), cont.

## Carrabelle

Arabella Health & Wellness of Carrabelle 239 Crooked River Road Carrabelle, FL 32322 (850) 697-2020 <u>Saberhealth.com</u>

#### Madison

Lake Park of Madison Nursing and Rehabilitation Center 259 S.W. Captain Brown Road Madison, FL 32340 (850) 973-8277 <u>www.maximushg.com</u> Madison Health & Rehab Center 2481 W. US 90 Madison, FL 32340 (850) 973-4880 www.madisonhealthandrehab.com

#### Blountstown

Blountstown Health and Rehab 16690 S.W. Chipola Road Blountstown, FL 32424 (850) 674-4311 www.blountstownhealthandrehab.com River Valley Rehab Center 17884 N.E. Crozier Street Blountstown, FL 32424 (850) 674-5464 <u>https://www.rivervalleyrehab.com/</u>

#### Skilled Nursing Facilities (Nursing Homes), cont.

#### Live Oak

Advent Christian Village 10680 Dowling Park Dr. Live Oak, FL 32060 1-800-647-3353 <u>www.acvillage.net</u>

Surrey Place Care Center 110 S.E. Lee Avenue Live Oak, Florida 32064 (386) 364-5961 <u>https://surreyplacecare.com/</u> Good Samaritan Center 10676 Marvin Jones Boulevard Live Oak, FL 32060 (386) 658-5550 <u>www.acvillage.net</u>

Bedrock Rehabilitation & Nursing Center at Suwannee 1620 Helvenston Street S.E. Live Oak, Florida 32064 (386) 362-7860

#### Marianna

Chipola Health & Rehab Center 4294 3<sup>rd</sup> Avenue Marianna, FL 32446 (850) 526-3191 <u>https://www.chipolahealthrehab.com/</u>

Marianna Nursing and Care Center 2600 Forest Glen Trail Marianna, FL 32446 (850) 526-2000 <u>https://shcatthecourtyard.com/</u> Marianna Health & Rehab Center 4295 5<sup>th</sup> Avenue Marianna, FL 32446 (850) 482-8091 <u>Mhrc.care</u>

#### Skilled Nursing Facilities (Nursing Homes), cont.

#### **Panama City**

Clifford Chester Sims State Veteran's Nursing Home 4419 Tram Road Panama City, FL 32404 (850) 747-5401 <u>https://www.floridavets.org/</u>

Gulf Coast Rehabilitation Center, Inc. 1937 Jenks Ave. Panama City, FL 32405 (850)769-7686 <u>Consulatehealthcare.com</u>

St. Andrews Bay Nursing & Rehab 2100 Jenks Avenue Panama City, FL 32405 (850) 763-0446 <u>Standrewsbayrehab.com</u> Community Health & Rehab Center 3611 Transmitter Road Panama City, FL 32404 (850) 588-4643

> Pruitt Health Panama City 3212 Jenks Ave, Panama City, FL 32405 (850) 771-1521 https://pruitthealth.com/

Glencove Health & Rehabilitation Center 1027 E. Hwy 98 Panama City, FL 32401 (850) 872-1438

#### Callaway

Emerald Shores Health and Rehabilitation 626 N Tyndall Pkwy Callaway. FL 32404 (850) 871-6363

## **Hospice Organizations**

Big Bend Hospice 1723 Mahan Center Blvd. Tallahassee, FL 32308 (850) 878-5310 www.bigbendhospice.org Emerald Coast Hospice 401 E 23rd St STE C, Panama City, FL 32405 (850) 769-0055 www.emeraldcoasthospice.org

## **Geriatric Care Managers**

Pamela Chamberlynn, MSW, IHCP, MP Integrative Health Coach Phone: (850) 329-6638 pchamberlynn@comcast.net <u>https://www.mindfullifestylesnow.com/</u> Senior Transitions Debra Simmons

(850) 894-6720 www.gcmsolutions.net

# **Fiduciary Support Services**

A fiduciary is someone who is acting on behalf of another. This includes those who are acting as an Agent under a Durable Power of Attorney, Guardians, Guardian Advocates, and Trustees.

Khadija Zackria, C.P.A. Licensed in Florida & Virginia 15111 Elk Run Road Chantilly, VA 20151 (703) 869-3162 <u>www.zackriacpa.com</u>

## **Professional Guardians**

A complete list of Florida registered professional guardians is available on the Florida Department of Elder Affairs Statewide Public Guardianship Office website. https://fmw.state.fl.us:8890/apps/doeaapex/f?p=2115

Constance Buchanan, North Florida Guardian and Fiduciary, LLC (386) 755-0388 Counties: Alachua, Bradford, Clay, Dixie, Duval, Escambia, Flagler, Gadsden, Gilchrest, Leon, Levy, Madison, Marion, Nassau, Putnam, St. Johns, Taylor, Union, and Volusia

> Felicia Thomas swthomaslaw@gmail.com (850) 366-3910 Bay

Charlotte Heuler Lifespan Care management LLC (850)445-7137 County: Leon Sara Shoemaker North Florida Guardian and Fiduciary, LLC (386) 755-0388 Counties: Alachua, Bradford, Clay, Dixie, Duval, Escambia, Flagler, Gadsden, Gilchrest, Leon, Levy, Madison, Marion, Nassau, Putnam, St. Johns, Taylor, Union, and Volusia

North Florida Office of Public Guardian (850) 487-4609 <u>https://northfloridaopg.org/</u> Counties: Franklin, Gadsden, Jefferson, Leon, Madison, Wakulla

## **Funeral Homes**

#### Tallahassee

Abbey Funeral Home 4037 N Monroe St. Tallahassee, FL 32303 (850) 562-1518 https://www.abbeyfh.com/

Bevis Funeral Home 200 John Knox Rd. Tallahassee, FL 32303 (850) 385-2193 https://www.bevisfh.com/

Culley's MeadowWood Funeral Home 1737 Riggins Rd. Tallahassee, FL 32308 (850) 877-8191 <u>https://www.dignitymemorial.com</u>

Fairchild Funeral Home-Cemetery 2380 Centerville Rd. Tallahassee, FL 32308 (850) 386-8686 http://www.fairchildfh.com/

Neptune Society Cremation Services -Tallahassee, FL 3111 Mahan Dr #2, Tallahassee, FL 32308 (850) 848-2474 <u>https://www.neptunesociety.com/loca</u> tion/tallahassee-cremation Beggs Funeral Home Apalachee 3322 Apalachee Pkwy, Tallahassee, FL 32311 (850) 942-2929 <u>http://www.beggsfuneralhomes.net/</u>

> Capital City Crematory 3673 Peddie Dr. Tallahassee, FL 32303 (850) 576-5040

Culley's MeadowWood Funeral Home and Memorial Park 700 Timberlane Rd. Tallahassee, FL 32312 (850) 893-4177 <u>https://www.dignitymemorial.com/</u>

> Gulf Coast Crematory 1737 Riggins Rd. Tallahassee, FL 32308 (850) 877-8191

The Richardson Group Funerals & Cremations 2619 S Meridian St. Tallahassee, FL 32301 (850) 576-4144

## **Funeral Homes cont.**

#### Tallahassee

Strong & Jones Funeral Home Inc 629 W Brevard St. Tallahassee, FL 32304 (850) 224-2139 <u>https://strongandjones.com/</u> Tillman Funeral Home 4006 Crawfordville Rd. Tallahassee, FL 32305 (850) 942-1950 http://www.tillmanfh.com/

Young ~ Fulford Funeral Home and Crematory 4948 Oaks Dr. Tallahassee, FL 32303 (850)610-4444 <u>https://www.youngfulford.com</u>

> Funeral Savings Club 3820 Castleberry Drive Tallahassee, FL 32303 (850) 739-2422 Funeralsavingsclub.com

LifeSong Funerals and Cremation 231 E. 6<sup>th</sup> Avenue Tallahassee, FL 32303 (850)765-3190 <u>Lifesongfunerals.com</u>

## **Additional Senior Resources**

The Alzheimer's Project 301 East Tharpe Street Tallahassee, FL 32303 (850) 386-2778 www.alzheimersproject.org Advantage Solutions and the Area Agency on Aging for North Florida 2414 Mahan Drive Tallahassee, FL 32308 (850) 488-0055 https://www.advantageaging.org/

At Home Veterinary Care 1833 Junwin Court Tallahassee, FL 32308 (850) 274-5710 <u>www.athomevet.care</u>

Dial-A-Ride (StarMetro) 555 Appleyard Drive Tallahassee, FL 32304 (850) 891-5199 www.talgov.com/starmetro

Florida Department of Transportation Safe Mobility for Life Program 605 Suwannee Street, MS 36 Tallahassee, FL 32399 (850) 410-5414 <u>www.safemobility.com/</u> North Florida Office of Public Guardian 1425 E. Piedmont Dr. Suite 201-B Tallahassee, FL 32308 (850) 487-4609 <u>http://northfloridaopg.org</u>

> Elder Care Services, Inc. 2518 W. Tennessee Street Tallahassee, FL 32304 (850) 921-5554 <u>www.ecsbigbend.org</u>

Neil Kirkman Service Center 2900 Apalachee Parkway Tallahassee, Florida 32399-0570 (850) 606-4700 <u>https://www.flhsmv.gov/driver-</u> <u>licenses-id-cards/florida-granddriver/</u>

## Additional Senior Resources, cont.

Florida Telecommunications Relay 1820 East Park Avenue, Ste. 101 Tallahassee, FL 32301 (800) 222-3448 www.ftri.org

Graceful In Home Aging, LLC 310 Polk Drive Tallahassee, FL 32301 (850) 597-3915 <u>http://gracefullyagingathome.com</u>

Jefferson Senior Citizen's Center 1155 N Jefferson Street Monticello, FL 32344 (850) 342-0242

Liberty County Senior Citizens Association 15629 N.W. Co Rd 12 Bristol, FL 32321 (850) 643-5690 Gadsden Senior Services, Inc 79 LaSalle Lafall Drive Quincy, FL 32351 (850) 627-9758 <u>https://gssinc.org/</u>

Senior Citizens Council of Madison County 1161 S.W. Harvey Greene Drive Madison, FL 32340 (850) 973-4241 <u>madisonseniors.net</u>

Legal Services of North Florida 2119 Delta Boulevard Tallahassee, FL 32303 (850) 385-9007 <u>http://lsnf.org</u>

## Additional Senior Resources, cont.

Seniors vs. Crime Florida Attorney General <u>http://www.seniorsvscrime.com/office</u>

<u>S</u>

Suwannee River Economic Council, Inc. 1708 S. Byron Butler Parkway, B Perry, FL 32348 (850) 584-8858 <u>http://srecinc.org/</u>

Taylor Senior Citizens Center 800 W Ash Street Perry, FL 32347 (850) 584-4924 <u>http://srecinc.org/programs/aging</u> SHINE (Serving Health Insurance Needs of Elders) 4040 Esplanade Way, Suite 270 Tallahassee, FL 32399 (800) 963-5337 www.floridashine.org

Tallahassee Senior Citizen Center 1400 N. Monroe Street Tallahassee, FL 32303 (850) 891-4000 <u>www.talgov.com/seniors</u>

Wakulla Senior Citizens Council 33 Michael Drive Crawfordville, FL 32327 (850) 926-7145 www.wakullaseniorcitizens.com

# **Helpful Websites**

Academy of Florida Elder Law Attorneys	http://afela.org
Affordable Care Act	www.healthcare.gov
Agency for Persons with Disabilities	www.apd.myflorida.com
Agency for Health Care Administration	www.ahca.myflorida.com
Area Agency on Aging of North Florida	www.advantageaging.org
Disability Rights Florida	www.disabilityrightsflorida.org
Elder Law Issues Blog	www.sketchleylaw.com/blog
Elder Law Issues Broadcast Archives (WFSU)	www.wfsu.org/elderlaw
Florida AARP	http://states.aarp.org/florida
Florida Adult Protective Services	<u>www.myflfamilies.com/services/abuse/adult-</u> protective-services
The Florida Bar	https://www.floridabar.org/
The Florida Bar Foundation Directory of Legal Aid Organizations	https://thefloridabarfoundation.org/directories
Florida CHAIN	http://floridachain.org
Florida Courts	http://flcourts.gov
Florida Department of Elder Affairs	http://elderaffairs.gov
Florida Developmental Disabilities Council	www.fddc.org
Florida Health Finder (check facility ratings & inspections)	www.floridahealthfinder.gov

### Helpful Websites, cont.

Florida Medicaid/Public Benefits Application

Florida Medicaid Managed Care Program

Florida's Voice on Developmental Disabilities

Long Term Care Ombudsman

Medicare

National Academy of Elder Law Attorneys

Social Security Administration

The Sketchley Method (Maltreatment, Abuse, and Exploitation Resources)

Veterans Administration

www.myflorida.com/accessflorida

www.flmedicaidmanagedcare.com

http://floridasvoice.org

https://ombudsman.elderaffairs.org/

www.medicare.gov

www.naela.org

www.ssa.gov

https://thesketchleymethod.com

www.va.gov

### **Tools for Families & Caregivers**

The tools and forms provided on the following pages are prepared and disseminated by The Sketchley Law Firm, P.A., and may not be reproduced or used in any manner whatsoever without the express written permission of The Sketchley Law Firm, P.A.

The Sketchley Law Firm, P.A. regularly speaks to local groups, businesses, and organizations on a variety of topics covered and not covered in this guide. Contact our office to schedule a presentation to your organization with handouts of these and/or other useful reference tools.

## **Advance Planning Tools at a Glance**

**Advance Directives**: General term used to describe those documents that provide instructions to caregivers and professionals, and provide a legal means for your business to be carried out and decisions to be made for you in the event of your incapacity.

#### **FINANCIAL TOOLS**

**Durable Power of Attorney**: (*Chapter 709 Florida Statutes*) A document in which an individual (principal) designates another (attorney in fact) to act on his or her behalf with regard to a wide range of transactions, especially financial transactions. As long as its durability is clearly stated, Florida law allows the attorney in fact to continue to act on behalf of the principal even after the principal's incapacity. A principal MUST have capacity to sign the Durable Power of Attorney. Note: Effective October 1, 2011, significant changes were made to Florida's Durable Power of Attorney laws and durable power of attorney forms found on the internet or purchased from office supply stores or website may not be valid if they do not meet the specific requirements set forth under the new laws. Please contact your attorney for more information.

**Trust**: (*Chapter 736 Florida Statutes*) A right to use or get the benefit of property or money that is held by one person (trustee) for the benefit of another (beneficiary). The trustee continues to manage the trust property even after a beneficiary has been determined to be incapacitated.

### HEALTH CARE TOOLS

**Health Care Surrogate**: (*Chapter 765 Florida Statutes*) The individual (surrogate) designated by an individual (principal) to make health care decisions for him or her in the event of incapacity.

## Advance Planning Tools at a Glance, cont.

**Health Care Proxy**: (*Chapter 765 Florida Statutes*) The individual designated by Florida law to make healthcare decisions for an individual in the event of the individual's incapacity.

**Living Will**: (*Chapter 765 Florida Statutes*) A document announcing an individual's intent and wish regarding the health care he or she would like to receive or would like withdrawn in the event the individual should be found to have an end stage condition, terminal condition, or to be in a permanent vegetative state.

**Do Not Resuscitate Order**: (*Chapter 401 Florida Statutes*) A medical order instructing paramedics, EMS, and other medical personnel not to resuscitate an individual in the event of cardiac or respiratory arrest.

**Anatomical Gift**: (*Chapter 765 Florida Statutes*) The individual provides for the donation or his or her body, organs or tissue upon his or her death.

#### **GUARDIANSHIP**

**Designation of Pre-Need Guardian**: (*Florida Statute § 744.3045*) An individual's written declaration naming another to serve as his or her guardian in the event of his or her incapacity.

<u>**Guardianship</u>**: (*Chapter 744 Florida Statutes*) A guardianship is an extraordinary legal procedure in which a court appoints someone to assist a ward in the event of the ward's incapacity. A guardianship is usually instituted because there are none of the other planning tools discussed above available.</u>

# **Facility Evaluation**

Date or Tour:	Time of Day:
Facility Name:	
Type of facility:	Distance from your home:
Cost per: Day: Mo	onth:
Check facility inspections on Florida Health Finder www.floridahealthfinder.gov	
Check facility quality score (if nursing home) on www.medicare.gov	
Ask for and review calendar of facility events	
Ask for and review copies of admission contracts and paperwork	
Room size: Private room	Semi-private room
Is there a resident or family council?YN It meets:	
Food appearance and taste:	
Appearance of dining facilities:	
General appearance of facility:	
General cleanliness of facility:	
Smell of facility:	
General appearance of facility rooms:	
Where are the residents in the facility?	
Are the residents engaged in activities?	
What is the staff to resident ratio: Day shift Night shift # of nurses per shift	
The facility has on staff nurses or nursing agency to staff facility.	
What is the facility staff turn-over rate?	
Do residents control their routines (such as getting up and going to bed when they choose)?YN	
What did you <b>like</b> about this facility:	
What did you <b>dislike</b> about this facility:	

# **Caregiver File**

To stay organized when conducting business for your loved one, create a file of regularly needed important information. Having this information together and handy can reduce the stress of hunting it down in a crisis. Be sure to replace outdated or updated information as soon as possible. A tabbed folder or binder system makes your file easily accessible and organized.

A caregiver file should include the following vital information:

- 1. Emergency contacts
- 2. Photo identification, including state-issued identification and passports
- 3. Military identification (if applicable)
- 4. Social Security Card & Alien Registration Card (if applicable)
- 5. Insurance cards (Medicare, Health Insurance, Medicare Prescription Drug Program, Medicare Supplemental Insurance, Medicaid, Car Insurance)
- 6. Living Will
- 7. Documents giving decision-making authority on behalf of your loved one (Durable Power of Attorney, Health Care Surrogate Designation, Letters of Guardianship, Trust, etc.)
- 8. Alternative decision-makers and contact information
- 9. List of financial accounts, their corresponding institutions, and contact information for each
- 10. List of credit cards or debit cards and contact information
- 11. List of income sources and contact information, including annuities and stocks/bonds (if applicable)
- 12. List of allergies and current medications, including dosages
- 13. Health care provider information (primary care physician, specialists, pharmacy, home health, hospital, hospice, etc.)
- 14. Professional services provider information (attorneys, accountants, advisors, etc.)
- 15. Pre-arranged funeral and burial or cremation information
- 16. Original Last Will & Testament
- 17. Life insurance policies

### What to Do When a Loved One Dies

#### Immediately upon death

- Contact the funeral home with which your loved one has made arrangements prior to death. If your loved one has not made arrangements, contact a funeral home that you and your family prefer to use. The funeral home will transport your loved one's body to their facilities.
- 2. Contact immediate family and close relatives.
- Make necessary burial/cremation and memorial service arrangements. If your loved one made the arrangements before his/her death, the funeral home will help you fulfill those arrangements.
- 4. If your loved one did not pre-pay for his/her arrangements, consider the cost and who will be paying for the arrangements.
- 5. If your loved one is a veteran, inquire about veteran burial and memorial benefits. You can call Veterans Affairs at (800) 827-1000 or visit www.va.gov for a list of federal veteran's benefits.
- 6. Notify friends and remaining family of death and pending funeral arrangements.
- 7. Write obituary for the local paper and include funeral service times and information.
- 8. Secure your loved one's home and personal property such a vehicles, tools and equipment.
- 9. Arrange for a headstone.

### What to Do When a Loved One Dies, cont.

### After the funeral

- 1. DO NOT PAY your loved one's bills until you have spoken to a lawyer about the estate's obligations and the law regarding what bills may be the responsibility of the surviving spouse or family.
- 2. Order certified copies of the death certificate. On average, families will need 6.
- 3. If the funeral home has not already done so, notify the Social Security Administration.
- 4. Make an appointment with a lawyer to discuss probate issues, creditors, estate debts, and disposition of personal and real property.
- 5. Stop any health insurance and other insurances that are not needed to protect property.
- 6. Cancel all credit and debit cards.
- 7. Notify the United States Post Office of your loved one's death.
- 8. Collect your loved one's important papers such as their Will, Trust agreement, life insurance policies, bank statements, and mail.
- 9. Make a list of your loved one's creditors including any caregivers (even if a family member), mortgage holders, banks or credit unions, credit cards, health care providers, judgment lien-holders, any ex-spouses, children owed child support, or any other entity that sends a bill in the name of your loved one.
- 10. Notify the banks and financial institutions where your loved one had accounts.
- 11. Notify all credit reporting agencies.
- 12. Cancel his/her driver's license.
- 13. Cancel your loved one's membership in any organizations.
- 14. Contact your loved one's accountant for final tax preparation.
- 15. Follow you attorney's instructions regarding winding up your loved one's affairs.

### **Identity Theft Prevention, Correction & Resources**

#### Identity Theft Prevention Tips

#### **Pay Attention**

Check ALL bank & credit card statements immediately upon receipt. Check your insurance statements & explanations of benefits immediately.

Check your accounts on-line regularly.

Retrieve mail from your mailbox daily.

Check your credit report at least once a year at

https://www.annualcreditreport.com. You can get one free report annually from each major credit reporting agency (TransUnion, Equifax, and Experian).

#### **Shred Sensitive Information**

Credit card offers Credit card checks Unused checks Bank statements Statements that come in the amazon or other mail order box Expired credit/debit cards Bills, statements, and invoices Expired insurance cards (auto & health) Insurance claim forms Anything containing social security numbers, dates of birth, or account numbers Medical records

### Identity Theft Prevention, Correction & Resources, cont.

#### Identity Theft Prevention Dos and Don'ts

DO secure your home & business wireless internet so there is no unauthorized access.

DO protect your PIN input in stores and at ATMs.

DO have different passwords and PINs for each account.

- DO make your passwords difficult by using a combination of CAPS & lowercase, numbers & punctuation.
- DO add your name & phone numbers to the do not call lists.
- DO NOT use free health care services that require you to provide your health insurance information.
- DO NOT use check cashing services.
- DO NOT carry your social security card with you in your wallet or purse.
- DO NOT carry multiple credit/debit cards with you.
- DO NOT send your account information, social security number, or date of birth via email.
- DO NOT give your account information, social security number, or date of birth to unsolicited emails.
- DO NOT give your account information, social security number, or date of birth to unsolicited calls.
- DO NOT keep your pin with your credit/debit card or in your wallet.
- DO NOT use the last 4 digits of your social security number as your PIN.
- DO NOT use your birth year or birth month and day as your PIN.
- DO NOT use the last four digit of your credit/debit card as your PIN.
- DO NOT use an easy password for your log-ins.
- DO NOT chitchat with phone solicitors cable, telephone, warranty companies.

# **Identity Theft Prevention, Correction & Resources, cont.**

#### Identity Theft Correction

Report identity theft to law enforcement immediately.

Report identity theft to your financial institutions.

Challenge unauthorized charges on your credit/debit cards immediately.

Cancel all credit/debit cards when one is compromised.

- Report all health insurance irregularities to your health insurance company immediately.
- Place identity theft/fraud alerts on your accounts with all three major credit reporting agencies (Experian, TransUnion, and Equifax).

### Identity Theft Resources

Annual Credit Report (free annual credit reports authorized by Federal Law): <u>www.annualcreditreport.com</u>

Florida's Identity Theft Victim's Kit: http://myfloridalegal.com/idkitprintable.pdf

Florida' Division of Consumer Services Little Black Book of Scams: <u>www.freshfromflorida.com/Divisions-Offices/Consumer-Services/Consumer-</u> <u>Resources/Consumer-Protection/Scams-and-Fraud/Little-Black-Book-of-</u> <u>Scams</u>

Florida's Do Not Call List: <u>www.fldnc.com</u>

National Do Not Call List: <u>www.donotcall.gov</u>

Federal Trade Commission Identity Theft Consumer Information: <u>www.consumer.ftc.gov/features/feature-0014-identity-theft</u>

## 10 Ways You Can Help a Caregiver

More than 60 million Americans are providing care for family members who, due to the infirmities of aging or impairments related to disabilities, need daily care to ensure their health, welfare and safety. Family caregivers are an often forgotten group by their families, friends and communities. Their social lives are limited because of their caregiving duties. Their marriages often end because of the stress of caring for another family member. They face financial hardship because of the economic costs of their caregiving duties. Caregivers often suffer from depression, hypertension, diabetes, and other stress-related illnesses brought on by the stress and physical burdens of caregiving. **Caregivers, while they may not ask, need help from their families, friends and communities.** 

Here are a few ways you can help a family member or friend who is a current caregiver:

**1. Send a supportive card or letter.** This simple act can brighten a caregiver's day and remind them there are people who care for them. If you live at a distance, this is the perfect way to show you care. When sending a card or letter, refrain from making suggestions on how the caregiver might be able to do a better job. Keep your cards and letters positive and share happy news about you and your family. You may want to include a Starbucks gift card so that the caregiver can have a quick cup of coffee on you.

**2. Give the caregiver a personal care pampering basket.** Create a small basket of their favorite lotions, fluffy socks, soothing music, candy, a scented candle, and bath salts. Caregivers generally do not indulge themselves and need to be reminded to do so. A caregiver pampering basket may do just that.

**3.** Bring a premade meal to the caregiver's home. You can do this as a onetime act, on a regular basis, or organize a meal calendar where the members of a group sign up to bring a meal over the course of a week or month. Make sure when you bring the meal, you bring the main dish, such as a casserole, plus all the fixings, including a vegetable and dessert.

## 10 Ways You Can Help a Caregiver, cont.

Also, include paper plates and plastic silverware in the meal pack so the caregiver doesn't have to clean up afterward. Check to see if there are any food allergies or diet restrictions in advance. For long distance caregivers, there are several mail-order and online services which can send a meal when you are unable.

**4. Offer to do housework.** Many household tasks are difficult to do when someone is caring for an elderly or disabled loved one. Offer to come in and do laundry, dust, clean bathrooms, vacuum or sweep and mop for a caregiver. These are time consuming tasks that may not be completed due to interruptions associated with caregiving. If you are personally unable to do it because of distance or physical limitations, offer to pay a professional cleaning service to come in and help.

**5.** Offer to do the yard work. Caregivers often have a difficult time allowing someone to come into their home to clean house. This may be for personal reasons or it may be that the individual for whom they are caring reacts badly to the presence of others. Yard work can be done without intruding into a caregiver's home. Yard work is also one of the last things that a caregiver has the time or ability to do. Remember, it is difficult to supervise a dementia patient and use a lawnmower at the same time.

6. Offer to run an errand for the caregiver. When you go to the store, call before you leave and ask if there is anything you pick up for the caregiver. You can also schedule a time each week to go by the caregiver's home and pick up a list of groceries or other needed items and bring them back. Since you are already going to the store, this allows you to assure the caregiver that it is not an inconvenience, which will assuage the guilt that caregivers often feel when they ask for or allow others to help them.

7. Offer to provide some respite care. Caregivers spend the majority of their day focused on the care and support of another human being. They take no time for themselves. They need time to care for themselves, run their personal errands, attend children's sporting or school events, or just have quiet time for themselves. Offer to spend a couple of hours taking care

## 10 Ways You Can Help a Caregiver, cont.

of their loved one so they can go to a doctor's appointment, do personal banking, get a massage, or just spend a couple of hours sitting quietly without the burdens of caregiving.

8. If you are a family member that lives at a distance, offer to come and visit for a few days and be the primary caregiver while you are there. This will allow the caregiver to have a few days to get caught up on personal business they have neglected and take time to recharge. It can also reduce the amount of family conflict and resentment that often results when one family member provides care while they others continue their lives without caregiving duties.

**9. Visit.** Caregivers often lose most of their social contacts because they have a difficult time engaging in social events while fulfilling caregiving duties. Friends and family members should make an effort to regularly visit caregivers for social visits to keep the caregiver in the social support system. Make sure you call before you visit to be sure visiting is not interfering with needed hands-on caregiving such as bathing or therapies. Also remember, visiting with a caregiver is sometimes like visiting with parents of young children. The caregiver may have to take time during your visit to redirect a loved one with dementia or to provide some assistance. Don't let that deter your visit. The caregiver needs your social interaction and will appreciate your patience.

### 10. Help them with their holiday shopping and present

**wrapping.** Caregivers have little time to go holiday shopping or even wrap the presents they might purchase on line. Offer to help them with holiday shopping by shopping for the items on their list. Then help wrap and tag the presents so that they will be ready for gift-giving times.

### **About The Sketchley Law Firm**

The Sketchley Law Firm, P.A. was established in 2002 by Twyla Sketchley. The Sketchley Law Firm focuses on Elder Law, providing representation with all aspects of elder law and special needs. We are dedicated to providing our clients compassionate, quality representation, and helping create a safe supportive community for our most vulnerable neighbors. Visit our website at <u>www.sketchleylaw.com</u> for more information about the firm.

### **About Twyla Sketchley**

Twyla Sketchley is a Florida Bar Board Certified Elder Law Attorney. She is licensed to practice law in Montana and Florida and founded The Sketchley Law Firm, P.A. in Tallahassee in 2002. She also is Of Counsel to the Bryan Law Firm, P.C. in Bozeman, Montana.

Ms. Sketchley's practice focuses on elder law, guardianship, fiduciary representation, and elder law related litigation. She served as the 2012-2013 Chair of the Elder Law Section of the Florida Bar, 2013-2015 Chair of the Florida Bar's Law Office Management Assistance Service Advisory Board, and the current Chair of the Montana Bar Elder Assistance Committee. In 2016, she founded The Sketchley Method, the nation's leading resource on the prevention of the maltreatment of elders and people with disabilities. Ms. Sketchley has been selected as a Florida Super Lawyer for 11 consecutive years and one of the Top 50 Florida Women Super Lawyer for 2022.

In addition to being an active member of the Florida Bar and its Sections, the National Academy of Elder Law Attorneys, Florida Association for Women Lawyers, and the Montana Bar, Ms. Sketchley is active in her community. She is the President of the Academy of Florida Elder Law Attorneys (AFELA), President of the Board of Directors for the North Florida Office of Public Guardian, a board member for FL CHAIN, and a frequent speaker to community organizations regarding elder law issues. She also writes regularly on elder law and practice management issues for statewide publications and has been accepted by Florida courts as an expert in guardianship issues.