## The Sketchley Law Firm, P.A.





# Care Resources

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You can follow The Sketchley Law Firm online:



Website: http://www.sketchleylaw.com



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Twitter: <u>@TLHElderlaw</u>



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This is a reference guide for families. It was created to help guide them through difficult decisions and processes and find resources to help make things easier. If you need further assistance, feel free to contact our office for an appointment.

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#### Home Health & Companion Care Services

- Amedisy's Home Health of Tallahassee Address: 8116 Killearn Plaza Circle, Suite 104, Tallahassee, FL 32312 Phone: (850) 681-0080 Website: <u>http://amedisys.com/</u>
- Comfort Keepers In-Home Care Address: 2709 Killarney Way, Tallahassee, FL 32309 Phone: (850) 402-0051 Website: <u>www.comfortkeepers.com</u>
- Gentiva Home Health Services
  Address: 2450 Tim Gamble Place, Tallahassee, FL 32308
  Phone: (850) 878-2191
  Website: <u>www.Gentiva.com</u>
- Home Helpers Address: 1117 Rosewood Drive, Tallahassee, FL 32301 Phone: (850) 668-1164 Website: <u>www.homehelpers.cc</u>
- Home Instead Senior Care Address: 2528-B Barrington Circle, Tallahassee, FL 32308 Phone: (850) 297-1897 Website: <u>www.homeinsteadtally.com</u>
- Hopewell Home Health Care Address: 2121 Killarney Way, Tallahassee, FL 32309 Phone: (850) 386-5552 Website: <u>www.hopewellcare.com</u>
- Interim Home Health Care Address: 1962B Village Green Way, Tallahassee, FL 32308 Phone: (850) 422-2044 Website: <u>www.interimhealthcare.com</u>
- Maxim Healthcare Services
  2777-3 Miccosukee Road, Tallahassee, FL 32308
  Phone: (850) 422-1111
  Website: www.maximhealthcare.com
- NHC Homecare Address: 3034 Coastal Hwy, Crawfordville, FL 32327

Phone: (850) 926-7044 Website: <u>www.nhccare.com</u>

- Tallahassee Homecare Address: 2777 Miccosukee Road, Suite 3, Tallahassee, FL 32308 Phone: (850) 422-1111 Website: <u>www.maximhomecare.com/Tallahassee</u>
- Tallahassee Home Help Services, LLC Address: 1425 Alshire Ct. S., Tallahassee, FL 32317 Phone: (850) 877-4357
- Tallahassee Memorial Home Health Care Address: 1619 Physician's Drive, Tallahassee, FL 32308 Phone: (850) 431-6800 Website: <u>www.tmh.org/homehealth</u>

#### **Senior Apartments**

- Allegro Heritage Oaks (Independent Living) Address: 4501 W. Shannon Lakes Drive, Tallahassee, FL 32309 Phone: (850) 273-4579 Website: <u>www.alegroliving.com</u>
- Cherry Laurel Address: 1009 Concord Road, Tallahassee, FL 32308 Phone: (850) 391-7285 Website: <u>www.holidaytouch.com</u>
- Georgia Belle Address: 301 East Carolina Street, Tallahassee, FL 32301 Phone: (850) 224-8021 Website: www.westminsterretirement.com/legacy/html/georgia\_belle\_apts.php
- Jamestown Woods Address: 3150 Windsong Drive, Tallahassee, FL 32308 Phone: (850) 386-3006 Website: <u>www.jamestownwoods.com</u>
- Lake Ella Manor Address: 1433 N. Adams Street, Tallahassee, FL 32303 Phone: (850) 224-1341
- Westminster Oaks Address: 4449 Meandering Way, Tallahassee, FL 32308 Phone: (850) 878-1136 Website: <u>www.westministerretirement.com</u>

#### **Adult Day Cares**

- Elder Day Stay Address: 1660-11 North Monroe Street, Tallahassee, FL 32303 Phone: (850) 921-5554
- Tallahassee Memorial Adult Day Care Address: 2039 North Monroe Street, Tallahassee, FL 32303 Phone: (850) 531-0712

#### **Assisted Living Facilities**

#### Tallahassee

- Allegro Heritage Oaks (Independent Living) Address: 4501 W. Shannon Lakes Drive, Tallahassee, FL 32309 Phone: (850) 273-4579 Website: <u>www.alegroliving.com</u>
- Broadview Assisted Living at Tallahassee
  Address: 2110 Fleischmann Road, Tallahassee, FL 32308
  Phone: (850) 270-7775
  Website: <u>www.broadview-tallahassee.com</u>
- Clare Bridge of Tallahassee Address: 1980 Centre Pointe Blvd, Tallahassee, FL 32308 Phone: (850) 347-1542 Website: <u>www.brookdaleliving.com/clare-bridge-of-tallahassee</u>
- HarborChase of Tallahassee
  Address: 100 John Knox Road, Tallahassee, FL 32303
  Phone: (850) 531-0404
  Website: <u>www.harborchase.com</u>
- Heritage Oaks Senior Housing Address: 4501 Shannon Lakes Drive, West Tallahassee, FL 32308 Phone: (850) 668-4004
- Pacifica Senior Living Woodmont Address: 3207 North Monroe Street, Tallahassee, FL 32303 Phone: (850) 462-5728 Website: <u>www.pacificawoodmont.com</u>
- St. Augustine Plantation Assisted Living & Memory Care Address: 2507 Old St. Augustine Road, Tallahassee, FL 32301 Phone: (850) 309-1982 Website: www.tallahasseememorycare.com
- Sterling House of Tallahassee
  Address: 1780 Hermitage Blvd, Tallahassee, FL 32308
  Phone: (877) 713-1963
  Website: www.brookdaleliving.com/sterling-house-of-tallahassee

- Tallahassee Memory Care Address: 2767 Raymond Diehl Road, Tallahassee, FL 32309 Phone: (850) 329-4634 Website: <u>www.tallahassemc.com</u>
- Westminster Oaks Retirement Village Address: 4449 Meandering Way, Tallahassee, FL 32308 Phone: (850) 878-1136 Website: <u>www.westministerretirement.com</u>

#### • Quincy

 Magnolia House Address: 1125 Strong Road, Quincy, FL 32351 Phone: (850) 875-1334 Website: <u>www.magnoliahouseal.com</u>

#### **Nursing Homes**

#### Tallahassee

- Centre Pointe Health and Rehab Center Address: 2255 Centerville Road, Tallahassee, FL 32308 Phone: (850) 386-4054 Website: www.centrepointerehab.com
- Consulate Health Care of Tallahassee Address: 1650 Phillips Road, Tallahassee, FL 32308 Phone: (850) 942-9868 Website: <u>www.consulatehc.com</u>
- Heritage Healthcare Center at Tallahassee Address: 3101 Ginger Drive, Tallahassee, FL 32308 Phone: (850) 877-2177
   Website: www.heritagehealthoftallahassee.com
- Miracle Hill Nursing & Rehab Center, Inc.
  Address: 1329 Abraham Street, Tallahassee, FL 32304
  Phone: (850) 224-8486
- Seven Hills Health & Rehab Center Address: 3333 Capital Medical Blvd, Tallahassee, FL 32308 Phone: (850) 877-4115 Website: <u>www.sevenhillshealthandrehab.com</u>
- Westminster Oaks Address: 4449 Meandering Way, Tallahassee, FL 32308 Phone: (850) 878-1136 Website: <u>www.westminsterretirement.com</u>

#### • Crawfordville

- Eden Springs Nursing and Rehab Center Address: 4679 Crawfordville Hwy, Crawfordville, FL 32326 Phone: (850) 926-7181 Website: <u>www.edenspringsrehab.com</u>
  - Monticello
- Brynwood Center Address: 1656 South Jefferson Street, Monticello, FL 32344 Phone: (850) 997-1800

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 Cross Landing Address: Rt 4 Box 40430 US Hwy 19N, Monticello, FL 32344 Phone: (850) 997-2313 Website: www.crossseniorcare.com

#### o **Blountstown**

- Blountstown Health and Rehab
  Address: 224 Chipola Road, Blountstown, FL 32424
  Phone: (850) 674-4311
  Website: www.blountstownhealthandrehab.com
- River Valley Rehab Center Address: 17844 N.E. Crozier Street, Blountstown, FL 32424 Phone: (850) 674-5464

#### • Greenville

 Cross Winds Nursing Home Address: US Hwy 90 East Box 445, Greenville, FL 32331 Phone: (850) 948-4601 Website: www.crossseniorcare.com

#### o Madison

- Lake Park of Madison Address: 1900 Country Club Road, Madison, FL 32340 Phone: (850) 973-8277 <u>http://www.healthtiquegroup.com/Lake-Park.html</u>
- Madison Nursing Center
  Address: Hwy 90 Route 3 Box 2310, Madison, FL 32340
  Phone: (850) 973-4880
  Website: www.madisonhealthandrehab.com

#### o Marianna

- Courtyard at the Mill Pond Address: 2600 Forest Glenn Trail, Marianna, FL 32446 Phone: (850) 526-2000
- Marianna Convalescent Center Address: 4295 5<sup>th</sup> Avenue, Marianna, FL 32446 Phone: (850) 482-8091

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 Nursing Pavilion at Chipola Address: 4294 Third Avenue, Marianna, FL 32446 Phone: (850) 526-4679

#### • Perry

 Marshall Health and Rehab Address: 207 Marshall Drive, Perry, FL 32347 Phone: (850) 584-6334

#### • Quincy

 Riverchase Care Center Address: 1000 Strong Road, Quincy, FL 32352 Phone: (850) 875-3711

#### • Carrabelle

 St. James Nursing and Rehab Address: 239 Crooked River Road, Carrabelle, FL 32322 Phone: (850) 697-2020

#### • Dowling Park

- Advent Christian Village Address: PO Box 4345, Dowling Park, FL 32064 Phone: 1-800-647-3353 Website: www.acvillage.net
- Good Samaritan Center Address: PO Box 4332, Dowling Park, FL 32064 Phone: (850) 647-3353

#### • Crestview

 Shoal Creek Rehab Center Address: 500 S. Hospital Road, Crestview, FL 32539 Phone: (850) 689-3146

#### o Panama City

Glen Cove Nursing Pavilion
 Address: 1027 E. Business Hwy. 98, Panama City, FL 32401
 Phone: (850) 872-1438

#### o Mayo

 Lafayette Health Care Center Address: 512 West Main Street, Mayo, FL 32066 Phone: (386) 294-3300

#### Hospice

- Big Bend Hospice Address: 1723 Mahan Center Blvd., Tallahassee, FL 32308 Phone: (850) 878-5310 Website: www.bigbendhospice.org
- Covenant Hospice Address: 1921 Capital Circle NE, Tallahassee, FL 32308 Phone: (850) 575-4998 Website: www.covenanthospice.org

**Facility Evaluation** 

| Date or Tour:                                                                                             | Time of Day:             |  |
|-----------------------------------------------------------------------------------------------------------|--------------------------|--|
| Facility Name:                                                                                            |                          |  |
| Type of facility: [                                                                                       | Distance from your home: |  |
| Cost per: Day: Mont                                                                                       | h:                       |  |
| Check facility inspections on Florida Health Finder <u>www.floridahealthfinder.gov</u>                    |                          |  |
| Check facility quality score (if nursing home) on <a href="https://www.medicare.gov">www.medicare.gov</a> |                          |  |
| Ask for and review calendar of facility events                                                            |                          |  |
| Ask for and review copies of admission contracts and paperwork that would need to be signed               |                          |  |
| Room size: Private room                                                                                   | Semi-private room        |  |
| Is there a resident or family council?YN It meets:                                                        |                          |  |
| Food appearance and taste:                                                                                |                          |  |
| Appearance of dining facilities:                                                                          |                          |  |
| General appearance of facility:                                                                           |                          |  |
| General cleanliness of facility:                                                                          |                          |  |
| Smell of facility:                                                                                        |                          |  |
| General appearance of facility rooms:                                                                     |                          |  |
| Where are the residents in the facility?                                                                  |                          |  |
| Are the residents engaged in activities?                                                                  |                          |  |
| What is the staff to resident ratio: Day shift                                                            |                          |  |
| The facility has on staff nurses or nursing agency to staff facility.                                     |                          |  |
| What is the facility staff turn-over rate?                                                                |                          |  |
| Do residents control their own routines such as getting up and going to bed when they choose?             |                          |  |
| What did you dislike about this facility:                                                                 |                          |  |

#### **Care Managers**

- Pamela Chamberlynn, MSW, IHCP, MP Integrative Health Coach Phone: (850) 329-6638 <u>pchamberlynn@comcast.net</u> <u>http://www.integrativehealthcoachpsc.com/default.html</u>
- Senior Transitions Address: 339 Deer Run Road, Havana, FL 32333 Phone: (850) 894-6720 www.gcmsolutions.net

#### **Professional Guardians**

- Karen Campbell (Office of Public Guardian, Inc.)
  Counties: Franklin, Gadsden, Jefferson, Leon, Madison, Wakulla
  Phone: (850) 487-4609
- Karen Fader
  Counties: Calhoun, Gadsden, Jackson, Leon, Liberty, Wakulla
  Phone: (850) 573-4351
- Lynne Liska
  Counties: Gadsden, Jefferson, Leon, Wakulla
  Phone: (850) 980-7559
- Heather McInnis Counties: Madison Phone: (386) 752-8420
- Erika Thompson
  Counties: Leon
  Phone: (850) 320-0026

#### Resources

- The Alzheimer's Project Address: 301 East Tharpe Street, Tallahassee, FL 32303 Phone: (850) 386-2778 Website: <u>www.alzheimersproject.org</u>
- Area Agency on Aging for North Florida Address: 2414 Mahan Drive, Tallahassee, FL 32308 Phone: (850) 488-0055 Website: <u>www.aaanf.org</u>
- At Home Veterinary Care Address: P.O. Box 14101 Tallahassee, FL 32317 Phone: (850) 274-5710
- Elder Care Services, Inc.
  Address: 2518 W. Tennessee Street, Tallahassee, FL 32304
  Phone: (850) 921-5554
  Website: <u>www.ecsbigbend.org</u>
- Graceful In Home Aging Phone: (904) 460-6208 Email: gracefulinhomeaging12@yahoo.com
- Home Help Services, LLC Tallahassee PO Box 15351 Tallahassee, FL 32317 Phone: (850) 877-4357 Jduncan@hhsworldwide.com www.hsworldwide.com
- Office of Public Guardianship Address: 2292 Wednesday Street, Suite 1, Tallahassee, FL 32308 Phone: (850) 487-4609 Website: <u>www.bigbendopg.org</u>
- Tallahassee Senior Citizen Center Address: 1400 N. Monroe Street, Tallahassee, FL 32303 Phone: (850) 891-4000
- Moving Experience Address: 2223 Tallahassee Drive, Tallahassee, FL Phone: (850) 893-3652

#### **Fiduciary Support Services**

A fiduciary is someone who is acting on behalf of another. This includes those who are acting using a Durable Power of Attorney, acting as a Guardian or Guardian Advocate, or as a Trustee.

 Ms. Khadija Zackria Licensed CPA in Florida & Virginia Zackria & Associates, P. C. 4211 Pleasant Valley Road, Suite 260 Chantilly VA 20151 (703) 378-5676 <u>http://www.zackriacpa.com/</u>

#### **Caregiver File**

To make things easier when conducting business for your loved one, create a file of your loved one's important papers that you regularly need. Having this information handy reduces the time it takes to conduct business for your loved one, as well as the stress of hunting down information each time it is needed.

This file should include the following:

- 1. Photo identification (current)
- 2. Military identification (if applicable)
- 3. Social Security Card
- 4. Alien Registration Card (if applicable)
- 5. Medicare Card
- 6. Insurance cards (Health Insurance, Medicare Prescription Drug Program, Medicare Supplemental Insurance, Medicaid, Car Insurance)
- Documentation that gives you the authority to make decisions on behalf of your loved one (Durable Power of Attorney for finances, Health Care Surrogate Designation, Letters of Guardianship, or Trust)
- 8. Living Will for your loved one
- 9. List of financial accounts, their corresponding institutions and the contact for each
- 10. Any credit cards or debit cards
- 11. List of income sources and contact information
- 12. List of current medications, including dosages
- 13. List of allergies
- 14. List of current medications
- 15. List of current health care providers and contact information
  - a. Primary care physician
  - b. Physician specialists
  - c. Pharmacy
  - d. Home Health Agency
  - e. Hospital (if applicable)
  - f. Hospice (if applicable)
- 16. Attorney's name and contact information
- 17. Accountant's name and contact information
- 18. Alternative decision-makers and contact information
- 19. Funeral or burial arrangements
- 20. Original Last Will & Testament
- 21. Life Insurance Policies
- 22. Emergency contact information

#### What to Do When a Loved One Dies

#### Immediately upon death

- Contact the funeral home with which your loved one has made arrangements prior to death. If your loved one has not made arrangements, contact a funeral home that you and your family prefer to use. The funeral home will transport your loved one's body to their facilities.
- 2. Contact immediate family and close relatives
- 3. Make necessary burial/cremation and memorial service arrangements. If your loved one made the arrangements before his/her death, the funeral home will help you fulfill those arrangements.
- 4. If your loved one did not pre-pay for his/her arrangements, consider the cost and who will be paying for the arrangements.
- 5. If your loved one is a veteran, inquire about veteran burial, memorial benefits. You can call Veterans Affairs at (800) 827-1000 or visit <u>www.va.gov</u> for list of federal veteran's benefits.
- 6. Notify friends and remaining family of death and pending funeral arrangements.
- 7. Write obituary for the local paper and include funeral service times and information.
- 8. Secure your loved one's home and personal property such a vehicles, tools and equipment.
- 9. Arrange for a headstone.

#### After the funeral

- 10. DO NOT PAY your loved one's bills until you have spoken to a lawyer about the estate's obligations and the law regarding what bills may be the responsibility of the surviving spouse or family.
- 11. Order certified copies of the death certificate. On average, families will need 6.
- 12. If the funeral home has not already done so, notify Social Security Administration.
- 13. Make an appointment with a lawyer to discuss probate issues, creditors, estate debts, and disposition of personal and real property.
- 14. Stop any health insurance and other insurances that are not needed to protect property.
- 15. Cancel all credit and debit cards.
- 16. Notify the United States Post Office of your loved one's death.
- 17. Collect your loved one's important papers such as their Will, Trust agreement, life insurance policies, bank statements, and mail.
- 18. Make a list of your loved one's creditors including any mortgage holders, banks or credit unions, credit cards, health care providers, judgment lien-holders, any ex-spouses, children owed child support, or any other entity that sends a bill in the name of your loved one.
- 19. Notify the banks and financial institutions where your loved one had accounts.
- 20. Notify all credit reporting agencies.
- 21. Cancel his/her driver's license
- 22. Cancel your loved one's membership in any organizations.
- 23. Contact your loved one's accountant for final tax preparation.
- 24. Follow you attorney's instructions regarding winding up your loved one's affairs.

#### **ID Theft Prevention, Correction & Resources**

#### <u>Prevention</u>

#### **Pay Attention**

Check ALL Bank & Credit Card Statements Immediately Upon Receipt Check Your Insurance Statements & Explanations of Benefits Immediately Check Your Accounts On-Line Regularly Get the Mail Out of Your Mailbox EVERYDAY Check Your Credit Report at Least Once a Year – Annualcreditreport.com (you can get one free one each year from each credit reporting agency)

#### **Shred Sensitive Information**

Credit Card Offers Credit Card Checks Unused Checks Bank Statements Statements That Come In the Amazon or Other Mail Order Box Expired Credit/Debit Cards Bills, Statements & Invoices Expired Insurance Cards (Auto & Health) Insurance Claim Forms Anything with a SSN, DOB, Account Numbers Medical Records

Secure Your Home & Business Wireless Internet so No Unauthorized Access Do NOT Use Free Health Care Services that Require You to Provide Your Health Insurance Information

Do NOT Use Check Cashing Services

Do NOT Carry You Social Security Card with You in Your Wallet or Purse

Do NOT Carry Multiple Credit/Debit Cards with You

Do NOT Send Your Account Information, Social Security Number, DOB via Email

Do NOT Give Your Account Information, Social Security Number, DOB to Unsolicited Emails

Do NOT Give Your Account Information, Social Security Number, DOB to Unsolicited Calls

Do NOT Keep Your PIN with Your Credit/Debit Card or in Your Wallet

Protect Your PIN Input in Stores

Do NOT Use the Last 4 Digits of Your SSN as Your PIN

Do NOT Use Your Birth Year or Birth Month and Day as Your PIN

Do NOT Use the Last Four Digit of Your Credit/Debit Card as Your PIN

Do NOT Use an Easy Password for Your Log-Ins

Do NOT Chitchat with Phone Folks – Cable, Telephone, Warranty People

Have Different Passwords and PINs for each account

Make Your Passwords Difficult-Use a combination of CAPS & lowercase letters, numbers &

#### punctuation

Add Your Name & Phone Numbers to the Do Not Call Lists

#### <u>Correction</u>

Report Identity Theft to Law Enforcement Immediately Report Identity Theft to Your Financial Institutions Challenge Unauthorized Charges on Your Credit/Debit Cards Immediately Cancel All Credit/Debit Cards When One is Compromised Report All Health Insurance Irregularities to Your Health Insurance Company Immediately Put Identity Theft/Fraud Alerts on Your Accounts with Credit Reporting Agencies

#### <u>Resources</u>

Free Credit Report Each Year <u>https://www.annualcreditreport.com/cra/index.jsp</u> Florida's Identity Theft Victim's Kit <u>http://myfloridalegal.com/pages.nsf/Main/CBBEBA3F2583433385256DBA004BC600?OpenDocument#m</u> <u>inimize</u> Florida' Division of Consumer Services Little Black Book of Scams <u>http://www.800helpfla.com/scams/blackbook/identitytheft.html</u> Florida's Do Not Call List <u>http://www.800helpfla.com/nosales.html</u> National Do Not Call List <u>https://www.donotcall.gov/</u> Federal Trade Commission Identity Theft Consumer Information http://www.consumer.ftc.gov/features/feature-0014-identity-theft

#### **Helpful Websites**

| Academy of Florida Elder Law Attorneys                           | http://afela.org/                                            |
|------------------------------------------------------------------|--------------------------------------------------------------|
| Affordable Care Act                                              | https://www.healthcare.gov/                                  |
| Agency for Persons with Disabilities                             | http://www.apd.myflorida.com/                                |
| Agency for Health Care Administration                            | http://www.fdhc.state.fl.us/                                 |
| Area Agency on Aging of North Florida                            | http://aaanf.org/                                            |
| Disability Rights Florida                                        | http://www.disabilityrightsflorida.org/                      |
| Elder Law Issues                                                 | http://elderlawissues.blogspot.com/                          |
| Florida AARP                                                     | http://states.aarp.org/category/florida/                     |
| Florida Adult Protective Services<br><u>http://www.myflfamil</u> | ies.com/service-programs/adult-protective-services           |
| The Florida Bar                                                  | http://www.floridabar.org/tfb/flabarwe.nsf                   |
| Florida CHAIN                                                    | http://floridachain.org/                                     |
| Florida Courts                                                   | http://flcourts.org/                                         |
| Florida Department of Elder Affairs                              | http://elderaffairs.state.fl.us/index.php                    |
| Florida Developmental Disabilities Council                       | http://www.fddc.org/                                         |
| Florida Health Finder (check facility ratings & in               | nspections)<br>http://www.floridahealthfinder.gov/index.html |
| Florida Legal Services Legal Aid Programs                        | http://floridalegal.org/Directory/2013Directory.pdf          |
| Florida Medicaid/Public Benefits Application                     | http://www.myflorida.com/accessflorida/                      |
| Florida Medicaid Managed Care Program<br><u>http://www.a</u>     | hca.myflorida.com/Medicaid/statewide_mc/index.shtml          |
| Florida's Voice on Developmental Disabilities                    | http://floridasvoice.org/                                    |
| Foundation for LTC Solutions                                     | http://ltcfoundation.org/                                    |
| Long Term Care Ombudsman                                         | http://ombudsman.myflorida.com/                              |
| Medicare                                                         | http://www.medicare.gov/                                     |
| Social Security Administration                                   | http://www.ssa.gov/                                          |
| Veterans Administration                                          | http://www.va.gov/                                           |